



Yu-Gi-Oh! NEURON (KONAMI CARD GAME NETWORK) or KCGN Guide
Update the CARD GAME ID linked with your KONAMI ID

Unlinking an incorrect CARD GAME ID

First you have to login to the KONAMI ID page using this link: <https://cardgame-network.konami.net/top>

Click the **Sign In** button and log in to your account

KONAMI

MENU

- STORE SEARCH
- SEARCH TOURNAMENTS
- CHECK-IN
- RAFFLE
- *All services will become available once you complete membership registration.
- SIGN IN**
- MY PAGE
- TODAY'S TOURNAMENT
- RESERVED TOURNAMENTS
- DUEL RECORDS LIST

TOP Notifications Contact

Supported at official Yu-Gi-Oh! tournaments.

8000 00:00:00 8000

OP	CLR	7	8	9
3-PAUSE	+	4	5	6
ROW	-	1	2	
DISCARD	+2	0	00	

- Keep track of Life Points, counters, dice rolls, and coin tosses!
- Save Duels to your Log Archives

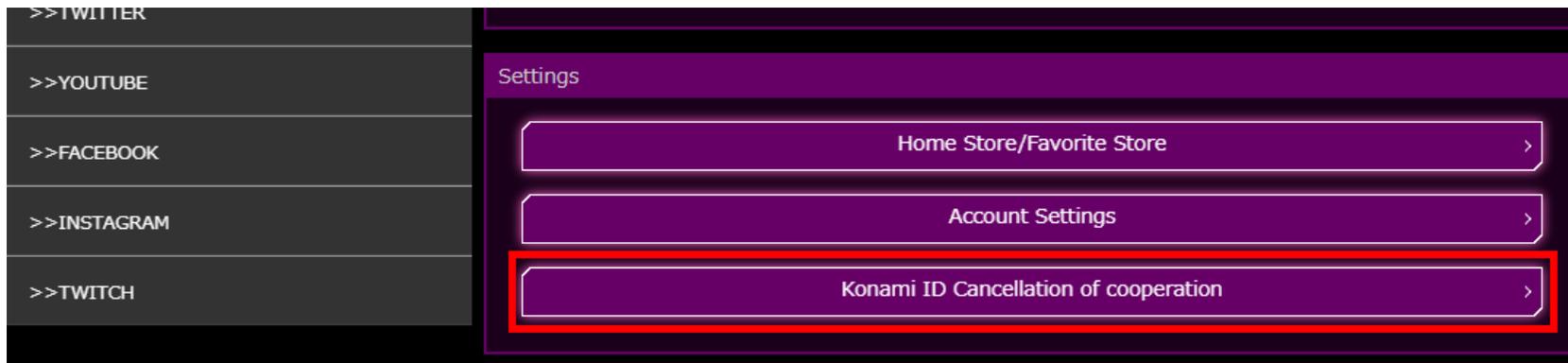
This App has tons of features which are beneficial to any Duelist!

Yu-Gi-Oh! NEURON

Unlinking an incorrect CARD GAME ID

After signing in to your account, click the **My Page** button

This page will show the CARD GAME ID currently linked to your account. Scroll to the bottom of the page and click the **Konami ID Cancellation of cooperation** button



On the pop up that appears, click the **Disconnect** button



Unlinking an incorrect CARD GAME ID

After you have disconnected the incorrect CARD GAME ID from your account, KCGN will pop up a *Card game ID registration* pop up to attach the correct CARD GAME ID to your account.

Enter the information from your physical CARD GAME ID card into the form. The CARD GAME ID goes in the *Card* field and the password goes in the *Initial* field. Then click the **Register** button.



If you have lost your physical CARD GAME ID card, please reach out to us-opsupport@konami.com to reset the password on your account.

Unlinking an incorrect CARD GAME ID

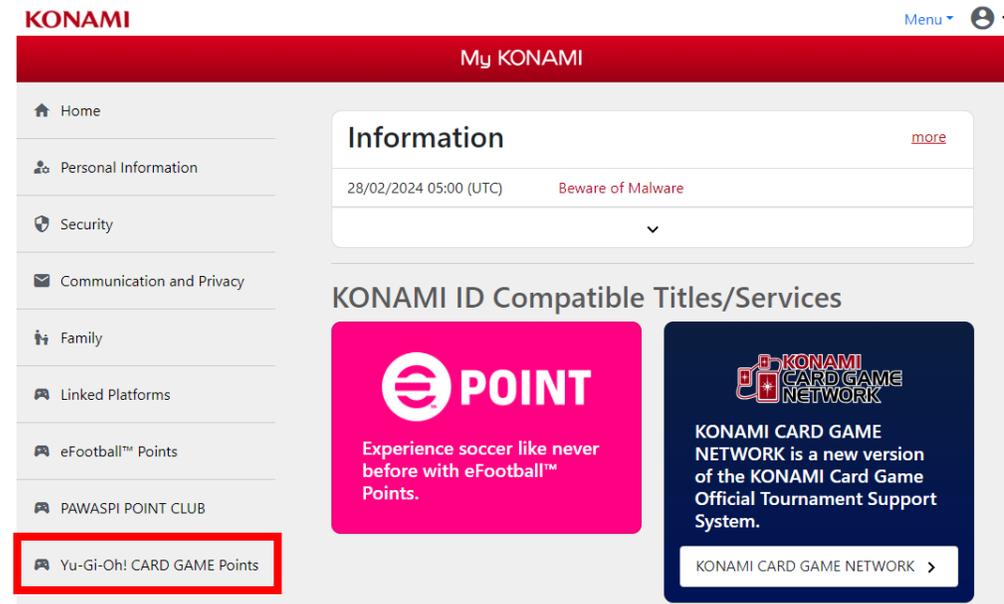
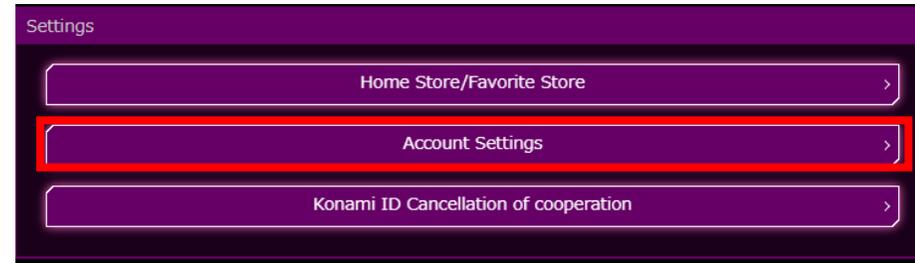
KCGN will now load *My Page* again, and your correct CARD GAME ID should be reflected.

If the incorrect CARD GAME ID is still shown, please scroll to the bottom of *My Page* and click on the **Account Settings** button. This will bring you to you My KONAMI account page.

On your My KONAMI page, click on **Yu-Gi-Oh! CARD GAME Points** in the menu.

This page will show the CARD GAME ID currently associated with your KONAMI account. If the CARD GAME ID here is correct, please wait a few hours to allow KCGN to link the corrected CARD GAME ID to your account.

If you use NEURON, you will need to uninstall NEURON from your device and reinstall it from your app store to have NEURON show the correct CARD GAME ID. After you reinstall NEURON, please log in to the same account you logged in to the My KONAMI site to download the correct CARD GAME ID.



Incorrect CARD GAME ID displaying on NEURON

- NEURON displays an incorrect ID, but I've linked my existing CARD GAME ID
 - In case the ID displayed on NEURON is incorrect and not matching your existing physical CARD GAME ID, you can do the following
 - Uninstall NEURON and Re-install, when prompted for the first time to link or register a KONAMI ID, select link
 - Ignore inputting the data from your physical card again, instead login
 - Once you login, check the data tab, CARD GAME ID and see if it matches
 - If it does not match still, you may have linked another number by mistake and need to unlink it first. To do so, you can use any web browser
 - Follow the instructions earlier in this guide to unlink the incorrect CARD GAME ID in your web browser and link the correct CARD GAME ID

Frequently Asked Questions

- If you encounter errors, error messages, or have trouble completing steps in this guide, please contact us-opsupport@kde-us.com for assistance